Heidi McLeod is trained as a development economist and health services researcher. As a former diplomat for Barbados, Heidi has lived and studied in the UK, the US, Europe and South America and is happy to now call Jacksonville home. She is especially excited to be engaged in her new community and serves on the Board of Hive Mind Jacksonville, a non-profit helping under-represented and low-income students to achieve college readiness through an intensive three year academic and mentorship program. Heidi sees Art with a Heart as a perfect blend of her personal and professional passions – art and health care. Heidi is a health policy consultant and has a PhD in health services research and presently holds the academic rank of Assistant Professor of Medicine. Her patient-centered care research focuses on qualitative methods, respect in the clinical encounter, shared-decision making, doctor-patient communication and global health. She has enjoyed the last 15 years at Mayo Clinic working in international marketing and research. With a personal love of art and seeing first-hand how art and the humanities support patients and their families on their medical journeys, Heidi is honored to join the Board of Art with a Heart to continue the remarkable mission.